



## 3 Year Limited Warranty

Ballistic Performance Components Batteries are built by hand in the USA to the highest specification available. Each Ballistic Battery is then run through the most stringent quality control standards and bench tested to ensure that it performs as advertised. Because of our high level of quality control, we offer an industry leading 3 YEAR LIMITED WARRANTY.

Ballistic Battery warranty is for function only. Warranty does not cover physical damage, misuse, or improper charging. Ballistic is not liable for any damage to either person or personal property resulting from the use of this product. If the battery is physically damaged in any way the claim will be denied. Ballistic Performance Components extends a warranty only to parts manufactured by Ballistic Performance Components.

### **Conditions not covered under warranty:**

- Abuse or physical damage of any kind including damage to terminals.
- Applications not listed on the Ballistic website or using the EVO2 as a main power source.
- Hard short of the terminals or BMS port.
- Damage from emersion in liquid.
- Cell damage as a result of being drained below 30% of capacity.
- Over charging or damage as a result of a defective charger, charging settings or charging system.
- Damage from use in excess of cranking capacity.

### **The 3 Year Limited Warranty is on a pro-rated basis based on the build date.**

- 1 – 12 Months – Free Replacement
  - 12 – 24 Months – 50% discount from retail
  - 24 – 36 Months – 25% discount from retail
- All warranty claims must be accompanied by the original receipt from your retailer in order to be eligible for a warranty claim.
- Warranties are non-transferable and meant for the original owner only. Returns will only be accepted from the original owner.
- Each Ballistic Battery is only eligible for one warranty replacement. Once a battery has been warranted the replacement item only holds the remainder of the warranty period of the original battery purchased.
- All shipping charges to Ballistic Performance Components, insurance and any damage incurred during shipping for any and all warranty claims is the customer's responsibility. If the battery is determined to be defective, Ballistic Performance Components will pay for return shipping of the replacement battery back to the customer (within the continental US) by ground shipping only. If the battery is found to be NOT defective, or the battery originated outside the continental US, shipping back to the customer will be at the customer's expense.
- Ballistic Performance Components Batteries are designed as starter batteries in powersports vehicles. If the battery is abused or used in a manner for which it was not intended the warranty is void.
- Ballistic Performance Components LLC reserves the right to deny any and all claims if all conditions and terms are not met.